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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Michael C. Morrison	Examiner:	Tadesse Hailu
Serial No.:	09/928,601	Group Art Unit:	2173
Filed:	August 13, 2001	Docket:	SVL920010047US1
Title:	METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS		

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DECLARATION UNDER 37 C.F.R. §1.131

I, Michael C. Morrison, declare as follows:

1. I am the inventor of the subject matter described and claimed in the patent application identified above.
2. Prior to May 15, 2001, I conceived the invention and thereafter diligently reduced it to practice in this country as evidenced by the following:
  - (a) I conceived the invention described in the above-identified patent application in this country prior to May 15, 2001, as evidenced by the "Disclosure" document attached hereto as an exhibit. The "Disclosure" document describes my invention, and fully supports the claims in the above-identified patent application.
  - (b) The "Disclosure" document was created and submitted to the IBM Intellectual Property Law Dept. prior to May 15, 2001 for the purposes of drafting and filing the above-identified patent application. Although the dates on the "Disclosure" document are redacted, the following dates are prior to May 15, 2001:
    - (i) on page 1, the "Created On" date, which is the date I created the "Disclosure" document,
    - (ii) on page 1, the "Last Modified On" date, which is the date I last modified the "Disclosure" document,
    - (iii) on page 1, the "Submitted Date" date, which is the date I submitted the "Disclosure" document to the IBM Intellectual Property Law Dept.,
    - (iv) on page 3, the date answering "\*Question 1 On what date was the invention workable,"
  - (c) The email document was created from email correspondence between personnel of the IBM Intellectual Law Dept. and the inventor prior to May 15, 2001 for the

purposes of drafting and filing the above-identified patent application. Although the dates on the email document are redacted, all of the email exchanges occurred and are dated prior to May 15, 2001.

(d) Development of the invention proceeded on a continuous basis from prior to May 15, 2001, eventually culminating in the filing of the above-identified United States Utility Patent Application No. 09/928,601 on August 13, 2001.

4. All statements made herein of my own knowledge are true and all statements made on information and belief are believed to be true; and further these statements were made with the knowledge that willful false statements and the like so made are punishable by a fine or imprisonment, or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Date:

24 Feb 06

Signed:

Michael C. Morrison

Name: Michael C. Morrison